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Fish! Sticks: A Remarkable Way to Adapt to Changing Times ...
A Remarkable Way to Adapt to Changing Times and Keep Your Work Fresh By Stephen C. Lundin, Ph.D., John Christensen and Harry Paul How do you keep positive change alive when the inevitable pull of old habits resurfaces? The secret is three simple commitments—Find It, Live It and Coach It. These commitments will help you increase individual commitment for your organizational vision, while ...

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Fish! Sticks By Stephen C. Lundin |
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The 'o-FISH!-al' follow-up to the phenomenal bestselling Fish! and Fish! Tales, Fish! Sticks is a stand-alone business parable that shows you how to come up with a vision for your business and how to keep it alive, vital, and renewed through tough times, such as turnover in management and staff or a...

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The phenomenal international bestseller FISH! told the story of a fictional company that transformed itself by applying lessons learned from Seattle's Pike Place Fish Market. The follow-up FISH! TALES told of real-life companies that boosted morale and improved results by implementing these same principles. Now, following the huge success of these motivational titles, comes the latest inspiring addition to the series: FISH! STICKS. In this new, stimulating volume, the authors teach us how to

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effect change in our business and make it stick through tough and changing times such as turnover in management and staff. With the appealing, readable style which makes the FISH philosophy so accessible, FISH! STICKS shows us how to keep our work vital, alive and fresh, while maintaining those innovations that really work for your company.

The 'o-FISH!-al' follow-up to the phenomenal bestselling Fish! and Fish! Tales, Fish! Sticks is a stand-alone business parable that shows you how to come up with a vision for your business and how to keep it alive, vital, and renewed through tough times, such as turnover in management and staff or a troubled economy. Using the example of a hugely successful, fictional sushi

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restaurant as a model for a vision of continual renewal, Fish! Sticks employs the same kind of easy-to-read story that was used in Fish! to illustrate its three major principals of continued success: Commit, Be It, and Coach It. When Stephanie, a new manager, takes over from a wildly popular and now promoted boss, she is faced with the problem of how to keep spirits up in a corporate unit that has, frankly, started to get bored and cranky and revert to its old ways. But then she visits the amazing Taka Sushi (formerly Taka Teriyaki), with its lines of customers cheerfully waiting for hours to get in. Soon, she realizes that the way to keep her employees motivated and her customers delighted can be learned from a bunch of waiters who teach one another everything they need to know. And

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when she finds out just how the owner of Taka knew to switch her main bill of fare from teriyaki to sushi long before anyone else, what she really discovers is the secret of keeping your work fresh.

There's a new FISH! in the pond! Here's a brilliant parable for everyone who wants to lead a fuller, happier life. Millions of business people have already used the bestselling FISH! books to improve the way they work. Now, the authors turn their attention to life's daily personal challenges, helping readers deal with them simply and effectively. By applying the FISH! principles of Play, Make Their Day, Choose Your Attitude, and Be Present, FISH! for Life shows readers how to confront life's issues and to reach their full potential. With advice on

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such life issues as weight loss, personal finance, and relationships, the book is a road map for achieving personal happiness and well-being in all areas of life. After all, life shouldn't be work.

This third book in the Fish series shows how to create an innovative business vision. The original volume, *Fish*, told the story of a fictional company that transformed itself by applying lessons learned from Seattle's Pike Place Fish Market. *Fish Tales*, the follow-up book, described real-life companies that boosted morale and improved results by implementing these same principles. In this third volume, the authors show readers how to create their own business vision, revealing sustainable ways to establish a management style

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that works. They also show how to keep this vision alive and renewed through the tough and changing times, such as turnover in management and staff.

Once upon a time, the New York Islanders were the embodiment of greatness: four-time Stanley Cup champions and a model franchise in the National Hockey League during the early '80s. The dynasty quickly crumbled, however, and the team found itself in a seemingly never-ending freefall. One embarrassing episode after another befell the once-mighty Islanders: Kirk Muller balked at being traded to the team; the team's classic logo was replaced with one that was vehemently ridiculed, earning the team the nickname "Fish Sticks"; a slick con artist managed to

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buy the team with nothing more than his charm; the team failed to make the playoffs seven seasons in a row as miserly owners purged players salaries; Hall of Fame great Bryan Trottier feuded with the team and blocked the retirement of his jersey; embattled general manager "Mad Mike" Milbury couldn't do anything to get himself fired. Yet, having finally hit bottom after enduring countless trials and near-unbelievable tribulations, the team has begun its climb to the top. New owner Charles Wang has brought not only a desire to return the Islanders to their place of pride, but also the money to do it. The team experienced a remarkable resurgence during the 2001-02 season. Ticket sales have skyrocketed since that breakthrough success, with the team expecting to fight its way

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back into the playoffs for a second straight season.

In this third installment in the popular Fish! series, the authors examine change as a necessary, ongoing process that should never stop--at least not if one wants to keep the workplace vital and fully alive. Using a fictitious sushi restaurant as an example, this fable examines the three principles that Lundin, Christensen, and Paul believe are necessary for continuing success: Find It ("it" being each employee's personal vision of the business), Live It, and Coach It. Readers of the authors' previous books--Fish! A Remarkable Way to Boost Morale and Improve Results and Fish! Tales--should find its familiarity comforting. For those new to the series, this standalone volume

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is easy to read and highly valuable.

--David Bombeck

Fish! told the story of a fictional company which transformed itself by applying lessons learned from Seattle's famous Pike Place Fish market. Now, with Fish! Tales, readers can learn how real-life businesses and individuals energized their workplaces--and their lives--by implementing the lessons from Fish! Best of all, the book stands on its own for newcomers to the Fish! philosophy. Fish! Tales focuses on diverse companies, such as a bustling Sprint regional customer service center, a quiet neuro-surgical unit at a major hospital, and a brilliant car dealership. It features dozens of short takes--quick and easy ways to apply the Fish! philosophy right now. And it

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Includes a detailed program with specific steps and action plans.

Over 5 Million Copies Sold! Imagine a workplace where everyone chooses to bring energy, passion, and a positive attitude to the job every day. A powerful parable that will help you see your life and work in a new way. It's a rainy day in Seattle, and on the third floor of First Guarantee Financial, people have stopped believing they can make a difference. To new manager Mary Jane Ramirez, the challenge of bringing life back to her unenthusiastic and unmotivated team seems impossible, until she discovers an incredibly successful workplace down the street where the employees are so alive and passionate that people stop just to watch them work! FISH! is the remarkable story of

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what happens when Mary Jane seeks the help of these unlikely business "experts" and learns their secret: four simple practices that, when applied daily, help anyone to be more energized, effective, and fulfilled. Filled with inspiration and timeless wisdom that will resonate with anyone in any field or career level, it's easy to see why FISH! is one of the most popular business parables of all time. People in organizations around the world use its practical lessons to improve customer service, build trust and teamwork, bolster leadership, and increase employee satisfaction. They also use the lessons to strengthen personal relationships, fulfill lifelong dreams, and realize their ambitions. FISH! will help you discover the amazing power that is already inside you to make a positive difference-

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wherever you are in life. Based on a bestselling ChartHouse training video which has been adopted by corporations including Southwest Airlines, Sprint, and Nordstrom.

The NHL's New York Islanders were struggling. After winning four straight Stanley Cups in the early 1980s, the Islanders had suffered an embarrassing sweep by their geographic rivals, the New York Rangers, in the first round of the 1994 playoffs. Hoping for a new start, the Islanders swapped out their distinctive logo, which featured the letters NY and a map of Long Island, for a cartoon fisherman wearing a rain slicker and gripping a hockey stick. The new logo immediately drew comparisons to the mascot for Gorton's frozen seafood, and opposing

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fans taunted the team with chants of "We want fish sticks!" During a rebranding process that lasted three torturous seasons, the Islanders unveiled a new mascot, new uniforms, new players, a new coach, and a new owner that were supposed to signal a return to championship glory. Instead, the team and its fans endured a twenty-eight-month span more humiliating than what most franchises witness over twenty-eight years. The Islanders thought they had traded for a star player to inaugurate the fisherman era, but he initially refused to report and sulked until the general manager banished him. Fans beat up the new mascot in the stands. The new coach shoved and spit at players. The Islanders were sold to a supposed billionaire who promised to buy elite players; he turned out to be a con

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artist and was sent to prison. We
Want Fish Sticks examines this era
through period sources and interviews
with the people who lived it.

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